

Base Camp: Savage Mill 8600 Foundry Street Savage, MD 20763 Ph: 301 725-1313 Fax: 301 725-0445

info@terrapinadventures.com www.TerrapinAdventures.com

Job Title: Adventure Park Guide & Team Building Facilitator

Seasonal, Full Time and Part-Time Openings

Reports To: Operations Manager

## Main Duties & Responsibilities:

- Lead guests in a safe and fun manner through our challenge course, which includes a zip line, giant swing, high ropes courses, climbing tower for people ages 5 and older.
- Lead corporate, school, and other groups in team-building activities designed to improve communication, leadership, trust, teamwork, and problem-solving.
- Lead participants to enjoy our adventure center via parties and other events.
- Communicate with guests and staff in a positive, professional, and friendly manner that instills trust and creates lasting memories
- Assess the safety functionality of all adventure equipment before use.
- Makes sure that the adventure course is clean of trash, safe, and in good working order
- Act as a positive ambassador whenever asked about the company and its service offerings

## Secondary Duties & Responsibilities

- Lead guests on offsite tours which may include caving, backpacking, kayaking, hiking, and river tubing in both youth and adult groups.
- Demonstrate knowledge of eco-tourism aspects (local flora, fauna, geology, history, fun facts)
- Answer phones, complete maintenance logs, make reservations, register guests, conduct business transactions, and collect fees for tours, food, and store sales.
- Help with maintenance and upkeep of challenge courses, grounds, and equipment.

## Experience, Skills & Qualifications:

- Must be comfortable working at heights
- Friendly and passionate about working in the outdoor adventure & ecotourism industry
- Be in excellent physical health and possess the ability to handle physical aspects of running tours, including but not limited to: climbing ladders and other ascendancy devices, and the ability to lift and carry up to 50 lbs for short periods of time.
- Comfortable leading groups ranging in age from children to older adults
- Able to remain calm and help to assess and diffuse difficult situations
- Able to teach and rescue guests from precarious situations including lifting and performing first aid
- Previous outdoor guiding and recreation management/education is a plus. Also prior related environmental studies a plus.
- Skills in climbing, belaying, kayaking, working with ropes, are a plus
- Comfortable using computer including Microsoft Office applications, Google Suite applications, and Internet
- All new hires are expected to be able to pass a criminal background check
- Must be certified and maintain active certifications in First Aid and CPR within 30 days of employment
- Must be at least 16 years old.

Please send cover letter & resume to info@terrapinadventures.com