



Corporate Office: 7551 Summer Leave Lane Columbia, MD 21046

Base Camp: Savage Mill 8600 Foundry Street Savage, MD 20763

Ph: 301 725-1313 Fax: 301 725-0445

info@terrapiadventures.com www.Terrapiadventures.com

Job Title: Adventure Guide & Team Building Facilitator
Seasonal, Full Time and Part-Time Openings
Reports To: Chief Adventure Officer, Operations Manager

Main Duties & Responsibilities:

- Lead guests in a safe and fun manner through our challenge course, which includes a zip line, giant swing, high ropes courses, climbing tower for people ages 5 and older.
- Demonstrate the ability to build trust, confidence and good communication with guests.
- Lead corporate, school and other groups in team-building activities designed to improve communication, leadership, trust, teamwork, and problem-solving.
- Lead participants to enjoy our adventure center via parties and other fun events.
- Communicate with guests and staff in a professional and friendly manner that instills trust, support and creates lasting memories
- Assess the safety functionality of all adventure equipment prior to use. Makes sure that adventure course is clean of trash, safe and in good working order
- Act as a positive ambassador whenever asked about the company and its service offerings

Other Duties & Responsibilities

- Lead guests on offsite tours including caving, backpacking, kayaking, mountain biking, hiking, fishing, geocaching, and river tubing both youth and adult groups.
- Demonstrate knowledge of eco-tourism aspects (local flora, fauna, geology, history, fun facts)
- Answer phones, complete maintenance logs, make reservations, register guests, conduct business transactions, and collect fees for tours, food, and store sales.
- Help with maintenance and upkeep of challenge course, grounds, and equipment.

Experience & Qualifications:

- Must be comfortable working at heights
- Friendly and passionate about working in the outdoor adventure eco-tourism industry
- Be in excellent physical health and possess the ability to handle physical aspects of running tours, conducting safety rescues, assisting guests
- Collaborates well with other staff at creating a safe, fun and enjoyable workplace
- Enjoys working with and teaching people new skills, and is patient with those who do not pick up skills quickly
- Comfortable leading groups ranging in age from children to older adults
- Able to remain calm and help to assess and diffuse difficult situations
- Physically able to teach and rescue guests from precarious situations including lifting and performing first aid on guests
- On-the-fly problem solver
- Ability to work a variety of shifts
- Previous outdoor guiding and recreation management education a plus. Also prior related environmental studies a plus.
- Skills in climbing, belaying, mountain biking, kayaking, working with ropes, using GPS systems for geo-caching a plus
- Comfortable using computer including Microsoft Office applications and Internet
- All new hires are expected to be able to pass a criminal background check and random drug testing
- Must be certified and maintain active certifications in First Aid and CPR within 30 days of employment
- Must be at least 16 years old.

Please send cover letter & resume to info@terrapiadventures.com