



Corporate Office: 7551 Summer Leave Lane, Columbia, MD 21046  
Base Camp: Savage Mill 8600 Foundry Street Savage, MD 20763  
Ph: 301 725-1313, Fax: 301 725-0445 [mbaker@terrapiadventures.com](mailto:mbaker@terrapiadventures.com)  
[www.TerrapinAdventures.com](http://www.TerrapinAdventures.com)

Job Title: Adventure Guide & Team Building Facilitator  
Seasonal, Full Time and Part-Time Openings  
Reports To: General Manager, Operations Manager

**Main Duties & Responsibilities:**

- Lead guests in a safe and fun manner through our challenge course, which includes a zip line, giant swing, high ropes courses, climbing tower for people ages 5 and older.
- Demonstrate the ability to build trust, confidence and good communication
- Lead corporate, school and other groups in team building activities designed to improve communication, leadership, trust, teamwork, and problem-solving.
- Lead social groups to enjoy our adventure center via parties and other fun events.
- Communicate with guests and staff in a professional and friendly manner that instills trust, support and creates lasting memories
- Assess the safety functionality of all adventure equipment prior to use. Makes sure that adventure course is clean of trash, safe and in good working order
- Act as a positive ambassador whenever asked about the company and its service offerings
- Creating memories by taking pictures of guests during tours.

**Other Duties & Responsibilities**

- Lead guests on offsite tours including caving, backpacking, kayaking, mountain biking, hiking, fishing, geocaching, and river tubing both youth and adult groups.
- Demonstrate knowledge of eco-tourism aspects (local flora, fauna, geology, history, fun facts)
- Answer phones, complete maintenance logs, make reservations, registers guests, conduct business transactions, and collects fees for tours, food, and store sales.
- Help with maintenance and upkeep of challenge course, grounds, and equipment.

**Required Experience & Qualifications:**

- Must be comfortable working at heights
- Friendly and passionate about working in the outdoor adventure eco-tourism industry
- Very good at communicating to guests in a confident and amicable manner
- Be in excellent physical health and possess the ability to handle physical aspects of running tours, conducting safety rescues, assisting guests
- Works well with staff at creating a safe, fun and enjoyable workplace
- Enjoys working and teaching people new skills and is patient with those who do not pick up skills quickly
- Comfortable leading groups ranging in age from children to older adults
- Able to assess and diffuse difficult situations
- Physically able to teach and rescue guests from precarious situations including lifting guests and performing first aid
- On the fly problem solver
- Able to work a variety of shifts
- Previous outdoor guiding and recreation management education a plus. Also prior related environmental studies a plus.
- Skills in climbing, belaying, mountain biking, kayaking, working with ropes, using GPS systems for geo-caching a plus
- Knowledge of equipment, courses, geography, geology, history, ecology, and wildlife of the area
- Comfortable using computer including Microsoft Office applications and Internet
- Subject to criminal background and random drug tests
- Certified in First Aid and CPR within 30 days of employment
- Must be at least 16 years old.

Please send cover letter & resume to [bself@terrapiadventures.com](mailto:bself@terrapiadventures.com)